



District 9820

RI President: Gordon R. McNally

District Governor: Linda Humphries

Assistant Governor: Nigel Cousins

**ROTARY CLUB OF FRANKSTON
NORTH. INC**

Chartered 7 May 1973

Web:
www.rotaryfrankstonnorth.org/

President: Maree Hutchins

President Elect: Con Demopoulos

Past President: Simon Gillham

Secretary: David Hanlon

Treasurer: Keith Hopkins

Sergeant at Arms: Ron Cook

Directors:

Con Demopoulos Club Service

Keith Hopkins Fundraising

David Loudon Membership

Tony Spring Foundation

Eric Neill Service Projects

Judi McKee Youth

Kaye Aitchison Public Relations

Club Meetings:

Sands Hotel

71 Hall Road, Carrum Downs

6.00pm for 6.30pm or by Zoom

Club Contact

Secretary David Hanlon

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P.O. Box 132 Frankston 3199

The Four Way Test

Is it the TRUTH?

Is it FAIR to all concerned?

Will it Build Goodwill & Better Friend-
ships

Will it be Beneficial to all concerned

ROTARY HO!

The Official Bulletin of Frankston North Rotary



CREATE HOPE
in the WORLD

President Maree's Message

VOL 51 Issue 09
Meeting Date: 22/08/2023



Our meeting tonight was productive and successful, with all members actively participating and contributing to the discussions and workshop which followed the video by Jessie Harman.

The positive and lighthearted start set the tone for an energetic meeting. Thanks partly to John Tame for his humorous words of wisdom.

The progress of our projects with Orange Door, the upcoming District Conference and our prospective collaboration with Peninsula 2.0 for their fun run, reinforce the importance of working together for the better of the community. Overall it showcased the dedication and unity of our Club to move forward, work with other clubs and grow in numbers.

Tonight we said good bye to the Mornington Hotel and thanked them for their excellent service over the past 12 months. We look forward to our District Governors' visit, Linda Humphries, on the 6th September and our first meeting at the Sands Hotel.

"Alone we can do so little, together we can do so much"

Have a great Week

Maree

Frankston North Rotary are proud to introduce and recommend our Bulletin Sponsors:



Wells Automotive are an Australian owned and operated workshop servicing our local community of Mornington and are part of Australia's largest independent network of mechanical workshops, proudly backed by the biggest name in the business - **Repco**.

Located at 5 Progress St Mornington, VIC 3931. Call for service - 03 5977 0866



Apologies:	Ian McConnell Russell Cock David Brook Con Demopoulos Charles Mallia Brian Capon
Leave of Absence:	Tony Spring Simon Gillham Maureen Gillham
Guests:	Nil
Zoomers:	Bev Unitt

MILESTONES:	
Birthdays:	Bill Fowler-25 August
Rotary Anniversaries:	Nil
Wedding Anniversaries:	Brian & Margaret Capon-29 August 1964



Welcome to Haven Hair Co. previously known as Hair on Barkly, Hairdressers of Mornington.

Do you have a problem with your hair? Do you just want to sit down for a few moments and to talk to somebody about it?

**Located at Shop 3/74, Barkly St. Mornington, VIC 3931
Call for appointment 03 5975 2397**

SEPTEMBER IS

BASIC EDUCATION
AND LITERACY
MONTH

"Education is a social process. Education is growth. Education is not a preparation for life; education is life itself."
John Dewey

Rotary

TAKE ACTION: Join Rotary, Get Involved

RICK CROWHURST CABINETS P/L

For all your cabinetry requirements,
Architectural Joinery, Wall Units Kitchen,
Vanities and Bars



Whether you're looking for a modern
or contemporary feel, or something
more traditional, Rick Crowhurst Cabinets
will be there to advise you
through every stage of the process.

Contact for a design and quote

**Located at Factory 5, 5 Vesper Drive
Narre Warren, VIC (03)97967048**

Announcements

President Maree

Orange Door have requested toilet bags, supplied by Tony Spring, with deodorant, conditioner, shampoo, soap & female hygiene goods packed for them to pass out. We will aim at 20 bags to start. Volunteers required to pack. Budget needed to buy feminine hygiene products.

District 9820 Conference require club contribution regarding our past local and international projects. Photos and information for a presentation to be played at the conference. Completion date 31st October.

At Sands Hotel meeting 6th September we will order our meals as we have been doing, as this is our first meeting there and the DG is coming. New ordering procedure will begin the following week.

I attended a zoom meeting Sunday night with Phil Lancaster from Peninsula 2.0 who spoke on Artificial Intelligence (AI), the way of the future. AI can help structure and plan projects, set up procedures and more. He is also happy to come and talk to our club on AI.

Please confirm if you will be attending the High Tea on Sunday 10th September. *(see flyer later in this Ho!)*

David and Jan Cahill will be at our meeting on 20th September to talk about the Conference in Warrnambool in February 2024

Treasurer Keith

A reminder the Club Dues are now overdue. Please settle up if you haven't already done so.

We have purchased 2 new Debit cards for small purchases. See David H. or Keith if you need to purchase supplies on behalf of the Club.

Eric Neill

FNR 2023 Footy Tipping Comp -

Round 23 - Seven tipsters picked 7 this week, including our leader.



A further \$2,500 donation to the Club when you List & Sell your property with us!*

We pride ourselves on delivering exceptional customer service with integrity and professionalism being at the forefront of our core culture.

Our approach is personable, genuine, and when a vendor puts a home in our hands it's the ultimate compliment. Experience the difference.

#1 Agency in Mount Eliza | Frankston South

*Mention Frankston North Rotary Club

9787 7308

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Announcements (cont.)

Shawn Price (Truth Trip) is still leading on 143, John Tame second on 137 and Eric Neill 3rd on 136.

Tip 9 is now worth \$25 this is the last round so if it does not go off this week, as agreed by those at meeting we will run a Finals tipping comp week on the highest number of tips.

Judi McKee

Last Saturday Judi attended MUNA (Model United Nations Assembly) at the Gustav Nossal High School in Berwick.

The guest speakers were Tracey Mackin (Principal, Nossal High School) and Chris Crewther, MP (MLA Mornington), who addressed the delegates on topics relating to Diversity, Equity and Inclusion and Humanitarian Issues. Twenty-six delegations representing UN-member states participated.

They debated four resolutions. Topics were:

1. **The global environment and a meaningful response to natural disasters,**
2. **Restructure of the United Nations Security Council,**
3. **Protection of International Trade Route,** and
4. **Social Media Regulation.**

Each resolution was debated for 75 mins.

Year 10, 11 and 12 students participated. It involves researching a particular nation and then debating other participants representing other nations. They learn debating skills, learn about other countries, and get an understanding of other points of view. Rotary financially supports the students to attend. It was an excellent demonstration of the potential for what the students can achieve. A day to remember.

David Hanlon

The year's program is available on the Club website. You need to log in, go to Members Page, then select Program. You need to check this regularly, as the yearly Program will be updated throughout the year.

Guest Speaker - Jessie Harman –Past RI Director *(by video)*

“Top 10 Tips for Delivering an Exceptional Rotary Experience”



Tip 1: Take Time to Understand Member Expectations. There are common and unique member needs, and member needs and expectations may change. This requires pre-entry interviews, regular one-on-one discussions, surveys and mentor chats.

Tip 2: Ensure Members are Actively Engaged. Ensure members understand how they can engage and are able to engage. Encourage them to be actively engaged and involved.

Tip 3: Engage Members in Service which is Meaningful to them. Deliver an experience which meets individual needs and expectations, and is meaningful for individuals. We are all busy!

Tip 4: Design Member Focussed Processes. Ensure member processes are member friendly, smooth and timely. How we pay our dues. Is it easy for members? Could we pay them monthly?

Tip 5: Ensure Physical Elements reinforce Service Quality. Venue, apparel, brochures, website, signs, etc. Do they make you proud?

Tip 6: Address Problems Quickly. Listen to member complaints, Make amends when things go wrong. Have a system of addressing complaints that members understand. People are different and react differently to issues.

Tip 7: Pricing and Value: Ensure 'price' represents perceived value; financial and non-financial. Help members understand the value of membership.

Tip 8: Measure Satisfaction Regularly. Formal and informal methods: surveys, club assemblies, discussions.

Tip 9: Coordinate Communications. Communications must be consistent and unified.

Tip 10: Keep Communication Real. Don't mislead or overstate. Use the Brand. Ensure expectations match member experience.

A favorite quote of Jessie's

“We spend a lot of time trying to make our members fit our Club. Now it's time to make our Club fit our members”

Rotary Clubs of Frankston Nth and Langwarrin Hosting an Australian Rotary Health High Tea

Champagne Cocktail On Arrival



Where: Flourish Cafe
44 Norman Ave Frankston South
Date Sunday 10th Sept 4-6pm
Cost \$55pp

Drinks are available at bar prices
Lucky Door Prize and Raffles

RSVP ARH@rotary9820.org.au or
0411 410 617 by 29th August.



Rotary
Districts of Australia



Dates for your Diary

Tuesday 29th August - Meeting Cancelled
Wednesday 6th Sept. - DG Club Visit (Partners Night)
Wednesday 13th Sept. - Interact Report - Andrew and team
Monday 18th Sept. - Board Meeting on Zoom
Wednesday 20th Sept. - District Conference Status - David Cahill, and Directors Reports
Wednesday 27th Sept - Grand Final Night
Friday 13th October - Cranbourne Races Night

Cashier's Roster

6th September Ron Cook

If you are unable to do this task, please find a replacement prior to the Meeting

Abbeyfield Roster

Twice monthly on Wednesday mornings, starting at 9:20am. min 2, max 4 volunteers

September 6th

David Shimshon
David Louden
Charles Mallia

Septembert 20th

Ron Cook
Mike Goonan
David Louden

October 4th

Ron Cook
Charles Mallia
TBA

October 18th

David Shimshon
Eric Neill
John Tame

Next Meeting - 6th September at Sands Hotel

6:00 for 6:30pm

District Governor's Club Visit

DG Linda Humphries